## Imaging/Radiology Services Frequently Asked Questions (FAQs) Aetna Members

- 1. Where are Aetna's in-network non-hospital affiliated freestanding facilities in Delaware? Members can view the list of Aetna's in-network non-hospital affiliated freestanding facilities in Delaware on SBO's website.
- 2. Where are Aetna's in-network non-hospital affiliated freestanding facilities outside of Delaware? Aetna members will need to search for out-of-state, in-network non-hospital affiliated freestanding facilities using <u>Aetna's Provider Search</u>.
- 3. Do the copay differentials for site of care effective July 1, 2018 include pediatric tests? Yes, the copays effective July 1, 2018 as outline on <a href="SBO's website">SBO's website</a> applies to all member tests, including pediatric tests.
- **4.** Do the copay differentials for site of care effective July 1, 2018 include inpatient tests? No, the copays effective July 1, 2018 as outline on <a href="SBO's website">SBO's website</a> only apply to outpatient tests.
- 5. If I am a breast cancer survivor, are my mammograms considered preventive or diagnostic (i.e. will I be charged a copay)?
  - For mammograms billed as diagnostic, members will be charged a copay if using an in-network, hospital affiliated facility. Members who choose to have these services at an in-network non-hospital affiliated freestanding facility will not. Mammograms billed as routine (including 3D effective July 1, 2018) and following the preventive schedule guidelines, will be covered at 100%. If you are having the mammogram annually, ask your physician to code as preventive.
- 6. I was scheduled for a test and received a call from US Imaging. Who is US Imaging?

  US Imaging (USIN) assists Aetna members with scheduling high-tech imaging tests at in-network non-hospital affiliated freestanding facilities. Members can find more information on USIN on <a href="SBO's website">SBO's website</a>.